

Formula for New Certificate Allocation
REVISED DRAFT

The allocation of additional taxicabs will be based on the 10 criteria below. First, approximately half of all additional taxicabs will be granted to existing certificate holders who apply for them, based on points earned for the first five criteria, and on points earned and deducted for the last five criteria, with one point earned or deducted for each criterion.

- Offers hail and taxi stand service
- Will (within one year) offer telephone reservation and dispatch service
- Wheelchair-accessible vehicles will (within one year) constitute at least 5% of the company's fleet
- Will (within one year) accept credit or debit cards for fare payment
- Will (within one year) provide hybrid or non-gasoline fueled vehicles for all additional vehicles

- Existing Vehicle Productivity:
 - Standard (no points) = Vehicles average at least 10 paid trips for each day of service.
 - Exemplary (one point) = The company's fleet averages more than 12 paid trips per vehicle for each day of service
 - Poor (minus one point) = The company's fleet averages less than eight paid trips per vehicle for each day of service.

- Existing Vehicle Efficiency:
 - Standard (no points) = At least 40% of vehicles' total miles driven are for paid service.
 - Exemplary (one point) = More than 55% of the company's fleet vehicle miles driven are paid miles.
 - Poor (minus one point) = Less than 40% of the company's fleet average vehicle miles driven are paid miles.

- Proposed Service Availability:
 - Standard (no points) = Service is available to the public seven days a week for a minimum of 18 hours a day.
 - Exemplary (one point) = The company makes service available to the public 24 hours a day, seven days a week.
 - Poor (minus one point) = The company makes service available to the public fewer than seven days a week, or for less than 18 hours each day.

- Existing Customer Service:
 - Standard (no points) = Customer-reported complaints lodged with Arlington County averaged between 0.1 and 0.5 per authorized taxicab in the past year.
 - Exemplary (one point) = Customer-reported complaints lodged with Arlington County averaged less than 0.1 per authorized taxicab in the past year.
 - Poor (minus one point) = Customer-reported complaints lodged with Arlington County averaged more than 0.5 per authorized taxicab in the past year.

- Proposed Fleet Sustainability:
 - Standard (no points) = The fleet fuel-economy average will be at least 80% of the current standard for new vehicles.
 - Exemplary (one point) = The average fuel-economy for the company's fleet will be at least 120% of the current standard for new vehicles, and/or at least 10% of fleet is non-petroleum fueled.
 - Poor (minus one point) = The average fuel-economy average for the company's fleet is more than 20% below the current standard for new vehicles.

Existing certificate holders that have not applied or that receive total point scores of less than one will be disqualified from consideration for these additional taxicabs. The other existing certificate holders that applied for additional taxicabs will be granted additional taxicabs based on each certificate holder's point score (one to 10 points) as a ratio of all certificate holders' point scores, applied to one-half of the additional taxicabs to be granted, each rounded up to the nearest whole number. Should that number be greater than the increase for which the certificate holder has applied, the number granted will be the number for which the certificate holder applied.

Once the numbers of additional taxicabs granted to existing certificate holders based on points have been determined, the remaining additional taxicabs will be granted to those existing certificate holders that have applied for more and to new applicants, up to but not to exceed the number for which each has applied. The remaining taxicabs will be allocated using discretionary judgment which will consider, but not be limited to, the same 10 criteria described above.